

Personalized Customization Exam Service Agreement

Effective Date: _____

Parties to the Agreement

Service Provider: ExamForU,

Email: service@examforu.com (here in after referred to as the “Provider”)

Customer: _____, Customer

Email: _____ (here in after referred to as the “Customer”)

Legal Disclaimer: This is a formal service agreement governing ExamForU’s personalized exam customization services. Independent legal review is recommended for official filing and commercial use.

1. Service Definition & Scope

1.1 This on-demand personalized exam service applies to newly vendor-released exams that are unavailable for direct download on ExamForU’s official website. The Provider’s professional team independently researches, sorts and develops complete exam materials in strict accordance with the latest official exam outlines and question types.

1.2 This exclusive customization service only serves exams not included in the platform’s existing stock library. The service has supported over 5,000 global customers with a 99.8% first-attempt pass rate, and includes 90 days of free official exam updates after delivery.

2. Service Process & Timeline

2.1 The Customer shall submit a complete formal customization request with accurate target exam information. The Provider will verify service feasibility and issue an official quotation.

2.2 This agreement takes full legal effect upon the Customer's complete payment. The standard service delivery cycle is 5 to 14 working days. Minor delays may occur due to official exam registration adjustments or temporary outline revisions. The Customer may inquire about real-time order progress at any time.

3. Service Deliverables & After-Sales Support

3.1 The Provider shall deliver a complete set of customized exam questions with corresponding proposed standard answers. All answers are summarized based on industry experience and official exam trends, which are for reference only and not 100% formally verified by experts.

3.2 The Customer is entitled to independently verify all exam materials. Any questions, doubts or feedback can be submitted via the official email: service@examforu.com for professional follow-up communication.

3.3 All customized exam products include 90 days of free update services. Any official adjustments to exam content, syllabi or question types within the valid period will be updated free of charge.

4. Refund Guarantee

4.1 The Provider provides a full money-back guarantee for personalized customization services. If the Provider fails to develop and deliver the customized exam due to objective and unforeseen reasons, a 100% full refund will be provided to the Customer with zero economic risk.

4.2 No refund will be approved for voluntary order cancellation after the Provider has officially started customization research and development work.

5. Pricing & Payment Terms

5.1 **Fixed Service Fee:** The total service fee for this personalized customization exam service is a fixed one-time payment of _____ USD.

5.2 This one-time lump-sum payment includes all research, development, production costs and 90-day free after-sales update services. No hidden fees, additional production fees or maintenance fees will be charged in the whole service cycle.

6. Quality & Security Assurance

6.1 Quality Assurance: All customized exam materials are professionally developed in accordance with the latest official exam standards. A customer feedback optimization mechanism is adopted to continuously improve content accuracy and timeliness.

6.2 Privacy Protection: All customer personal information and customization requirements are only used for completing the ordered service. The Provider will never disclose, share or sell customer private data to any third party.

6.3 Intellectual Property Security: All customized exam question banks, answer resources and updated materials are the exclusive intellectual property of ExamForU.

7. Customer Acknowledgment

7.1 The Customer fully acknowledges that all provided exam answers are for reference only. Historical pass rate data and customer volume statistics are objective reference values and do not constitute a guarantee of personal exam pass results.

8. Intellectual Property & Usage Rules

8.1 The Customer is granted limited personal non-commercial usage rights for all customized exam materials. Without written official authorization from the Provider, any form of resale, duplication, dissemination, sharing or sub-licensing to third parties is strictly prohibited.

9. Limitation of Liability

9.1 The Provider shall not be liable for any indirect loss, consequential loss or profit loss arising from the Customer's independent use of the customized exam materials. The Provider's maximum total liability shall not exceed the actual service fee of 999 USD paid by the Customer.

10. General Provisions

10.1 Any disputes arising from this agreement shall be settled through friendly negotiation. If negotiation fails, disputes shall be submitted to the competent judicial institution of the governing region.

10.2 Official order records, confirmation emails and service update records shall be regarded as valid supplementary documents of this agreement with equal legal effect.

10.3 This agreement constitutes the entire consensus between both parties regarding the personalized customization exam service, superseding all prior oral or written agreements. This agreement takes effect upon customer payment and remains valid until all after-sales service obligations are fully performed.

Signatures of Both Parties**Service Provider: ExamForU**

Authorized Signature: ____Robinssen_____

Date: _____

Customer

Signature / Full Name: _____

Date: _____